









Smart Wi-Fi Pet Water Dispenser, 2L

TLL331471

-  User manual
-  Manual de utilizzare
-  Manual del usuario
-  Manuel d'utilisation
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-  Benutzerhandbuch

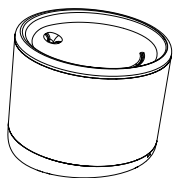


INTO YOUR FUTURE

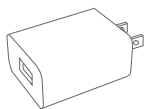
Thank you for choosing Tellur!

To ensure an optimum performance and safety, please, read this user manual carefully before using the product. Keep this user manual safe for future references.

1. What's in the box



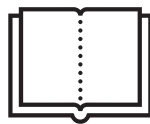
Water dispenser



adapter x 3 (EU/US/UK)

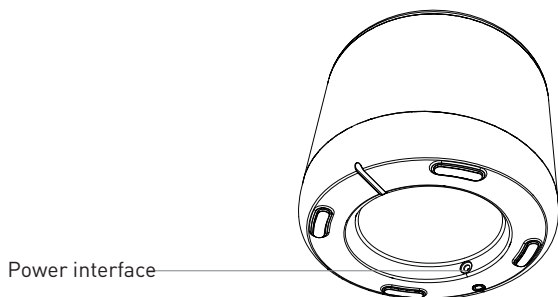
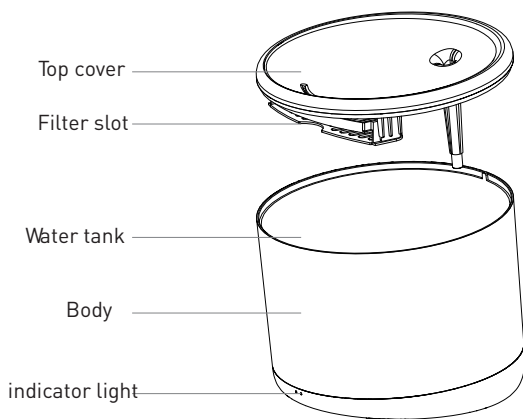


cable x 1



manual

2. Product diagram



3. Technical specifications:

Water capacity: 2 liters

Protection against electricity leaks Yes

Multiple filtration: Filtration of fine particles, furs, residual chlorine, heavy metal ions and impurities

Low water level warning: Yes, via APP

UV Sterilizing: Yes, via APP

Clean and filter replacement reminder: Yes, via APP

Programmable and remotely controllable: Yes, via APP

Power supply: DC 5V/1A, braided cable

Material: Plastic

APP Name: Tellur Smart

APP Pairing Name: Tellur Water Dispenser

Wi-Fi standard: IEEE 802.11b/g/n

Supported Wi-Fi network: 2.4GHz

Suitable for: Indoor use

Working condition temperature: 0°C ~ +55°C

Working condition humidity: 10% ~ 80% RH

Product dimensions: 190 x 190 x 160mm

Product weight: 735g

Color: White

4. Product installation

Important notes and cautionary tips:

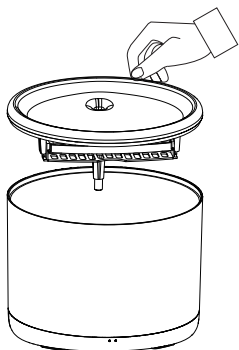
- Please, place the device correctly; prevent the pet from tipping over the device. Ideal placement in a corner of against the wall. This device is suitable for small and medium pets under 20kg.
- Do not drop any substances other than water into the water tank. Otherwise, the device may function abnormally or can cause pet safety problems.
- Regularly clean the water tank and filter. Be sure to disconnect the power supply before cleaning.
- The power cable should be installed as concealed as possible to prevent being damaged by the pets.
- Make sure the power plug is firmly connected to the power socket.
- If you smell smoke, or hear high noise, from the device, turn off the power and unplug the power cable. Then contact the service center for assistance.

Warnings:

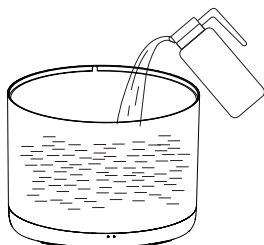
- This product and all accessories are not edible.
- Please use it in a dry indoor environment.
- Do not place this product in a high place.
- Do not add hot water or boiling water to the water tank, it can damage the device.
- Make sure the power cable is safe from water contact. However, the power supply provides a safe working voltage, which will not affect the safety of users and their pets.

First use:

1. Clean the water storage top cover, the inner wall of the water tank and the filter element tank.
2. Soak the filter element in clean water for 2 minutes, insert it into the filter element slot at the bottom of the top cover
3. Plug the power cord into the power connector on the rear of the main unit and connect the adapter to power.
4. Place the device in a vertical position and add water to the water tank (max 2 liters).
5. Short press the button on the front of the device to turn on or off the water dispenser function. Long press to restore the factory settings and enter the pairing state (the network indicator flashes).
6. Pair with Tellur Smart APP to set up and use all functions including scheduling.



1. Lift the top cover

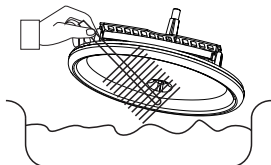


2. Fill the water tank with water

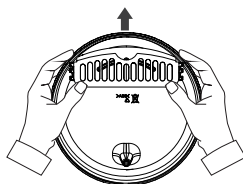
Warning: Never use hot or boiled water

Cleaning and maintenance

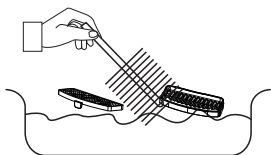
Warning - Make sure the power supply is disconnected before cleaning!
It is recommended to clean the device at least once a week to remove dirt, hair, and others, and to change the water thoroughly to prevent the filter tank from clogging and causing poor water quality or poor water output



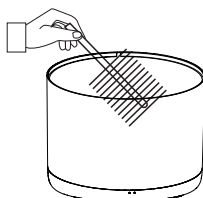
Remove the top cover of the water tank and clean.



Remove the filter and filter storage element



Clean the filter and storage element from hair or dirt



Clean the inner wall of the water tank and dry the outer wall of moisture

Assembly all elements back together.

Warning - Make sure the exterior of the device is dry before connecting it to power supply!

5. Pairing the device with Tellur Smart APP

Note

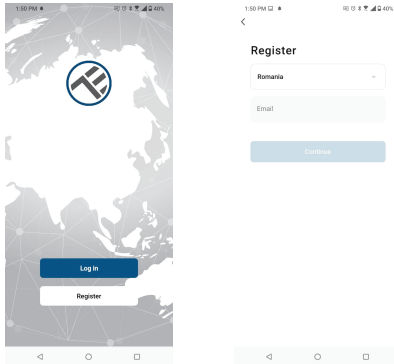
Make sure your phone is connected to the 2.4GHz wireless network and you have access to Wi-Fi password before you start the pairing procedure. The app doesn't support Wi-Fi 6 networks with 802.11ax standard. Please set the 2.4GHz Wi-Fi network to 802.11b/g/n

We also recommend having the Bluetooth function activated for an easier pairing.

1. Download and install the Tellur Smart app, available for either iOS or Android devices.



2. Once downloaded, the app will ask you to create an account (if you don't have any already). Enter your email, select the country you live in and create a password for your Tellur Smart account



***Set up router

This device only supports 2.4GHz frequency band router, does not support 5GHz frequency band router. Please set the relevant parameters of the router before Wi-Fi configuration, Wi-Fi passwords do not include special characters such as ~!@#\$%^&*(). When the device is being connected to the Wi-Fi, keep the mobile phone and device close to the router to speed up the configuration of the device.

3. Open the Tellur Smart app and click "Add device" or "+" and then select "Video Surveillance" -> "Pet Fountain (Wi-Fi)".

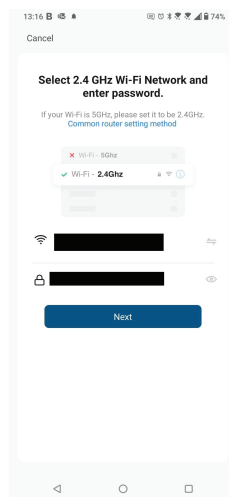
4. When connecting, make sure your router, smart-phone and the device are as close as possible.

5. Power on and reset the device until the status indicator is flashing quickly or a prompt tone is heard, and then click "Next". Then input your Wi-Fi password and click "Next".

Click  to change network if necessary

6. The installation will follow automatically.

Click "Done" to finish.



6. Failed to add device?

- Make sure the device is powered on.
- Check the Wi-Fi connection of your phone.
- Check if the device is in pairing mode. Reset your smart device to enter pairing mode.
- Check router or related: If you use a dual-band router, select the 2.4GHz network to add the device. You also need to enable the router's broadcasting function. Set encryption method as WPA2-PSK and authorization type as AES or set both on "auto".
- Check if the Wi-Fi signal is strong enough. To maintain the signal strong, keep your router and the smart device as close as possible.
- Wireless mode should be 802.11.b/g/n (Wi-Fi 6 protocol 802.11ax is not supported)
- Make sure you don't exceed the maximum number of registered devices supported by the app (150).
- Check if the router's MAC filtering function is enabled. If so, remove the device from the filter list and make sure the router is not prohibiting the device connection.
- Make sure the Wi-Fi password entered in the app is correct.

Can I control the device with 2G/3G/4G network?

When adding the device for the first time, the device and the phone need to be connected to the same Wi-Fi network. Once the device has been successfully paired with the Tellur Smart app, you can remotely control it via 2G/3G/4G networks.

How can I share my device with family?

Open Tellur Smart app, go to "Profile" -> "Device sharing" -> "Sharing sent", tap "Add sharing" and share the device with the added family members.

Notice - users must install the Tellur Smart app on their device in order to see shared devices.

How can I manage the devices shared by others?

Open App, go to "Profile" > "Device Sharing" > "Sharing Received", then you can find the devices shared by other users. To delete a shared device, swipe left.

Disposal and recycling information



The crossed-out wheeled-bin symbol on your product, battery, literature or packaging reminds you that all electronic products and batteries must be taken to separate waste collection points at the end of their working lives; they must not be disposed of in the normal waste stream with household garbage. It is the responsibility of the user to dispose of the equipment using a designated collection point or service for separate recycling of electrical and electronic equipment waste (WEEE) and batteries according to local laws. Proper collection and recycling of your equipment helps ensure EEE waste is recycled in a manner that conserves valuable materials and protects human health and the environment. Improper handling, accidental breakage, damage, and/or improper recycling at the end of its life may be harmful for health and environment.